

I'm having problems logging in, what shall I do?

Email us at marketing@bcfc.com and we will try to resolve your problem as soon as possible.

How can I earn Points?

All Blues Loyalty Adult Members will be able to earn 10% back in Loyalty Points when purchasing home match tickets and Club merchandise.

What are Club Rewards?

Club rewards are events and features that are exclusive to Season Ticket Holders and Blues Loyalty Members.

What are Partner Offers?

Partner Offers are exclusive 3rd party discounts for our Blues Loyalty Members. We have offers from over 25 local businesses and there is something for everyone.

What are Auctions?

Auctions are a fun and interactive way to win Blues Loyalty prizes. If you're the highest bidder you win the prize. Simple!

What are Competitions?

Win money can't buy items with our competitions. These have a set entry price and a random winner will be selected.

How can I see my points balance and statement?

Click the 'Points Balance' tab, here you will find your current balance as well as your redemption and transaction statement.

Can I change my password?

Yes, click 'Change Password' at the top of the page and follow the instructions.